What is New for 2023

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Health Care Equity

Goal: Reduce health care disparities

New requirements effective 1/1/23

Research shows disparities persist in:
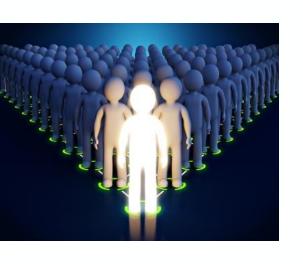- Access to care
- Quality of care

TJC identifies health care equity as a <u>Quality</u> and <u>Safety</u> priority

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Health Care Equity

- Migrate from standards into NPSG!
- New Leadership standard: LD.04.03.08
- *"Reducing health care disparities for the hospital's patients is a quality and safety priority."*
- Requires commitment of C-suite and Board
- Should be integrated with hospital's QAPI program

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- EP 1: Appoint a designated leader
  - High level leader responsible for hospital wide program to reduce health care disparities
  - Organized structure for this initiative
  - Establish clear lines of accountability
  - Provide resources to leader and project team

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- EP 2: Assess health related social needs (HRSNs)
  - For individual patients: assess HRSNs
    - Access to transportation
    - Difficulty paying for prescriptions or medical bills
    - Education and literacy
    - Food insecurity
    - Housing insecurity
  - Provide info re community resources and support services to help address those needs

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- Assessing HRSNs

- Hospital has <u>flexibility</u> to determine:
  - Which patients to assess for HRSNs
    - Either a representative sample OR
    - All patients
  - Which HRSNs to assess
  - Which resources to provide to address HRSNs

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- EP 3: Stratify your quality data to identify health care disparities in your patient population
  - Stratify using socio-demographic characteristics
    - Age, gender, referred language, race, ethnicity
  - Goal: Understand which patient care processes, outcomes vary by socio-demographic characteristics
  - Flexibility - you choose:
    - Which measures to stratify
    - Which socio-demographic characteristics to use for stratification of data

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- EP 4: Action Plan
  - Choose 1 health care disparity to improve
  - Requires written Action Plan – should include:
    - Identify health care disparity you'll work on
    - Describe specific patient population to focus on
    - State your improvement goal
    - List strategies, resources you'll use to achieve goal
    - Describe process you'll use to monitor progress

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- EP 5: Make Improvements
  - Implement your Action Plan
  - Monitor your progress using data
  - Evaluate whether improvement is occurring
  - Take action if you're not meeting your goals

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- **EP 6: Report progress to stakeholders**

  - Leadership, Board, Medical Staff, managers, staff
  - Minimum annually
  - Use committee meetings, intranet, Town Hall meetings, newsletters, etc

Health Care Equity

- Key Takeaways
  - This should be a <u>data-driven, QI project</u>
  - Include your Data Gurus
  - Organize it using your PI model: e.g. PDCA
  - Get started now – will be a major focus area in 2023
  - First step: Review TJC guiding documents (next slide)
  - Don't be overly ambitious - better to zero in on and improve one disparity vs. tackling multiple issues

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Health Care Equity

TJC Resources

TJC has created a health care equity resource center

- Prepublication Requirements Related to Reducing Health Care Disparities: Hospital Accreditation Program

- Prepublication Requirements Related to Reducing Health Care Disparities: Behavioral Health Care and Human Services Accreditation Program

  - R3 Report Issue 36: New Requirements to Reduce Health Care Disparities

  - Sentinel Event Alert Issue 64: Addressing Health Care Disparities by Improving Quality and Safety

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QUESTIONS?

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